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**Chinese American Coalition for Compassionate Care  
Model 30-Hour Hospice and Palliative Care Volunteer Training  
Coming to Sacramento Area - June 2017**

**April 6, 2017 – Sacramento CA** – The Chinese American Coalition for Compassionate Care (CACCC) is proud to announce they will be conducting their nationally recognized model volunteer training program that provides Chinese American volunteers the tools that are linguistically and culturally sensitive-driven end-of-life care to Chinese American families and patients in hospice and/or palliative care settings in the state of California. The extensive 30-hour training program dates in the Sacramento area are: June 16 (Professional Training), June 17 & 18 held at Dignity Health in Carmichael; June 24 and June 25 held at Kaiser Permanente Medical Center in Roseville.

All volunteer participants are pre-screened and will go through a series of questions about their experiences with death and losses, prior to attending the 30-hour in-depth instruction from leading end-of-life care faculty on a variety of hospice and palliative care topics which includes Advance Care Planning; Cultural and Spiritual Aspects of Death & Dying; Ethics; Communication Skills; Family Dynamics & Psychosocial Issues; Pain and Symptom Management; End of Life Comfort Measures; Diseases and Condition; the Dying Process, Preparation and End-of-Life Care; Safety Issues, OSHA, and HIPAA; End of Life Patient Care; Grief, Loss and Bereavement Care and Volunteer Self-Care.

The \$100 registration fee includes the training materials and meals. Training will be conducted in English and in Chinese with simultaneous interpretation. Questions regarding the training or about the CACCC, please visit our website [www.caccc-usa.org](http://www.caccc-usa.org), contact us by email: [application@caccc-usa.org](mailto:application@caccc-usa.org) or leave a message at 866-661-5687.

“At the conclusion of the program, trained volunteers will have an opportunity to become a volunteer for one of CACCC’s partner organizations and become a CACCC volunteer,” said Shirley Pan, executive director of CACCC. “Trained volunteers will be equipped to help families better communicate on how to best discuss difficult healthcare decisions with their loved ones.”

“There are many Chinese American families caring for relatives who do not speak English and struggle to communicate with doctors. Children of patients are often left interpreting complex medical terminology to and from the medical staff,” added Sandy Chen Stokes, founder and board chair of CACCC. “A trained bilingual medical interpreter or a trained volunteer advocate would be an invaluable service to both patient and healthcare provider.”



### **Dates/Times/Location**

- **Sat 6/17, 8:00 AM-4:30 PM & Sun 6/18, 8:30 – 4:30 PM** at Dignity Health, 6555 Coyle Avenue, Lukens Auditorium
- **Sat 6/24 & Sun 6/25, 8:30 AM-4:30 PM** at Kaiser Permanente Medical Center, 1600 Eureka Road, Building D, 3rd Floor, Roseville CA 95661

“We are proud to collaborate with the following partner organizations supporting the upcoming training: ACC Nursing Home, Advanced Home Health and Hospice, Coalition for Compassionate Care of California, Dignity Health, Kaiser Permanente North Valley & South Sacramento Hospice Services, Sutter Care at Home/Roseville Hospice, Snowline Hospice, UC Davis Medical Center, and Yolo Hospice,” added Pan.

### **About CACCC**

Founded in 2005, the Chinese American Coalition for Compassionate Care (CACCC) has provided compassionate care, community service, education and outreach to Chinese Americans and to the healthcare professionals who serve them. Comprised of over 80 organizations and over 1300 individuals, CACCC is the first and only coalition devoted to addressing end-of-life issues of the Chinese American community. Recognized nationally and in Taiwan, CACCC provides education and outreach in advance care planning, palliative care and pain management, and training in respite, hospice and grief care. For additional information, visit [caccc-usa.org](http://caccc-usa.org) or email [info@caccc-usa.org](mailto:info@caccc-usa.org).

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